

CONDITIONS FOR RENTING A CHALET

1. Booking is only available for a stay of a minimum of one week from Saturday to Saturday (**arrivals between 4 and 10 p.m., departures before 10 a.m.**). Weekend rentals are possible during the low-season.

2. A **deposit** is deductible from the accommodation fees. It comes up to 25% of the amount.

3. The **balance** must be fully paid on the day of your arrival (by cash, cheque, credit card or holiday voucher)

4. **Inventory of fixtures** : On your arrival and departure you and the person in charge of the campsite will make an inventory and sign the document. It is the only reference in the event of a dispute concerning the inventory of fixtures. **Not provided** sheet – towels – cloths.

5. **Guarantee** :

- On your arrival and after the inventory of fixtures, a guarantee of 300 € must be paid. It will be refunded after the chalet has been checked when you depart minus the amount of the mending in the event of damage.

- A second guarantee of 40 € for the final cleaning must also be paid on your arrival. The chalet must be left clean when you depart. The 40 € guarantee won't be refunded if we decide the condition of cleanness unacceptable.

The 2 guarantees will be refunded the day of your departure after an inventory and the settlement of an eventual dispute.

6. **Upkeep of the chalet** : When you arrive the condition of cleanness will have to be recorded in the inventory of fixtures. During the rental and before the departure the costs for the cleaning will be borne by the tenant. When you depart, the housework must be done, the fridge defrosted, the broken furniture or things replaced. If you wish, you may let the campsite do the final cleaning, in this case the cleaning guarantee of 40 € won't be refunded.

7. **Arrivals and departures** : In the event of a delayed arrival or early departure, the costs won't be borne by the management of the campsite. Once the stay started, the total amount of this stay is due. In the event of a delayed or postponed arrival or if anything crops up, you have to let the campsite know about it. If not, the place becomes free 24 hours after the date of arrival recorded on the lease and the entire sum is due for payment.

8. **Cancellation**: If you cancel at least a month before the first day of the stay, 50 % of the deposit will be refunded. If you cancel less than a month before, the deposit won't be refunded at all. Cancellations are to be done in writing.

9. **Pets** are forbidden **inside** the chalets. If you don't respect this clause, the person in charge can forbid you to stay and no refunding will be possible. Pets must be kept on a lead on your space around the chalet.

10. Each tenant will have to conform to the **campsite rules**.

11. **Capacity** : If the number of people exceeds the allowed capacity, without any consent the person in charge reserves the right to refuse any additional tenant or to collect an additional charge. Any breaking off or change in the contract will be considered to be initiated by the tenant.

12. If visitors come to see you, you are responsible for them. **The swimming-pool is strictly forbidden to those visitors**. Everyone has to refrain from damaging the cleanness, hygiene and aspect of the chalets and of the campsite. Visitors' cars are forbidden inside the campsite. They must be parked outside.

13. **Insurance**: The tenant is responsible for any damage he has caused. He must be insured by a personal contract against any damage caused during a holiday.

14. **Dispute** : Complaints are to be made from the date of arrival in the chalet and within 3 days. The person in charge will come and record the problem(s). In the event of slight problems (incomplete dishes, defective domestic appliance,...), it is advisable to tell it to the campsite caretaker who will try to sort things out as soon as possible.